Mannings Facilities Management Ltd
Unit One, Offices 5, 6 & 7
Tower Lane Business Park
Tower Lane, Warmley
Bristol
BS30 8XT
0117 301 2520

QUALITY POLICY

The management of Mannings Facilities Management Ltd is dedicated to providing the highest possible standards of quality for it's services and is dedicated to maintaining a quality management system which ensures that it's services meet customer specification within agreed parameters of Cost, Quality and Delivery. This is achieved by the use of Key Performance Indicators to measure conformance to the above criteria and use this information as drivers for Continuous Improvement throughout the Company.

The company's quality management system concentrates upon error prevention, by investigating processes, identifying errors and opportunities for errors and implementing corrective and preventative action to correct and avoid such occurrences.

The company defines quality as the conformance of services to established and documented requirements derived from Client needs, employee expertise and experience. Systems are open to constant examination and review by all company personnel and approved third parties enabling observations to be made and incorporated, which provide for continuous improvement.

The company is proud of its good reputation for responsible practices and dedicated Client care, which are a result of the company's ethical culture, skilled and committed staff, and quality control over its services. It is the company's policy to seek to operate to these standards continuously and to implement and operate fully the BS EN ISO 9001:2015 quality assurance standard through registration and annual review.

The service scope for MFM is: The Design, Installation, Maintenance & Servicing of Private, Commercial, Industrial and Public Sector Building Services and Facilities

Suppliers to the company will be actively encouraged to improve the quality and reliability of their services.

The company complies with all legislation relevant to its industry sector together with the Health and Safety at Work Act 1974.

Mannings Facilities Management Ltd has identified the need to pursue responsible policies towards the community and the interests of industry will not be served at the expense of the environment.

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It is the company's belief that, in applying these Standards, policies and procedures it will be able to operate to the requirements of its Clients and industry accordingly.

Signature:-  Date:- 30th January 2026

Position:- Managing Director Review:- 30th January 2027